

ADA Compliance Solutions



Tindale-Oliver & Associates, Inc.

Established 1989

Planning & Engineering

Solutions that make a difference

Tindale-Oliver & Associates, Inc., (TOA) was formed in 1989 to provide infrastructure engineering, planning, and innovative financing programs for local government entities and private developments.

Today, TOA is a firm with a national reputation as a leader in providing high quality, innovative planning and engineering services to its public- and private-sector clients.

TOA offers professional services in seven major service areas:

- Planning
- Development Services
- Transportation Engineering
- Public Finance & Impact Fee
- Transit
- Safety
- Parking

Tindale-Oliver's experience and understanding result in **solutions that make a difference** for our clients.

A Full Scale Approach To ADA Compliance Solutions

TOA has provided assistance to federal, state, and local agencies in implementing the provisions of the Americans with Disabilities Act of 1990 (ADA) since its adoption. The firm has also participated in a variety of research projects concerning accessible transportation systems and innovative service designs.

TOA offers expertise in ADA facilities and equipment accessibility solutions and other paratransit service planning and evaluation, ADA paratransit eligibility, and technical assistance with ADA facilities, services, training, and transit operations compliance including:

- design and construction review
- facilities and services assessments
- remediation and solutions reports
- vehicle and system access assessments
- ADA training
- legal assistance and expert witness services
- paratransit service planning and eligibility evaluation and solutions
- vertical transportation systems and equipment ADA compliance reviews
- FTA and FHWA relationship for ADA program compliance efforts

TOA has extensive experience with disability communities and organized group involvement including community outreach and focus group testing, and public transportation service surveys and evaluation activities. Based on an agency's desired level of inclusion, we are able to include individuals and organized groups with disabilities as advocates to the transit agency during the performance of its obligation to provide accessible transportation services to ensure compliance with all appropriate federal, state and local accessibility regulations.

Why are we unique?

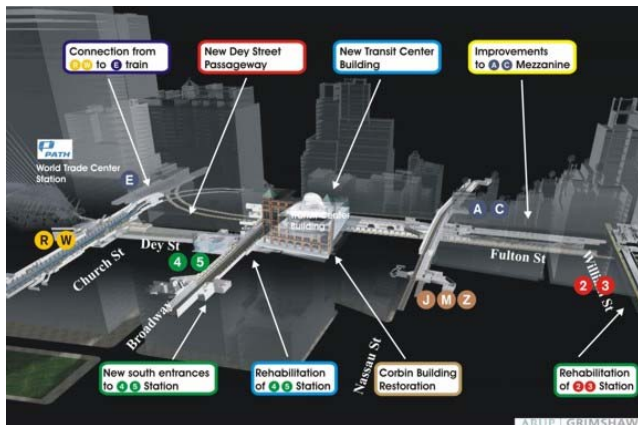


SFRTA/Tri-Rail ADA Consulting Services

From 1998 to the completion of the project in 2006, TOA staff provided ADA technical oversight for the design and construction of the SFRTA Double Tracking Project and related ADA compliance tasks. The project included the reconstruction of 18 commuter rail stations and the construction of two rail maintenance, service, and inspection facilities. TOA has been retained by SFRTA for ongoing technical ADA support on a myriad of service and operational issues as well as facilities assessments to ensure continued ADA compliance.

HART Bus Stop and Facility ADA Accessibility Study

TOA staff conducted a study that included a comprehensive inventory and assessment of the conditions at HART's bus stops and facilities. The project identified and prioritized improvements to address accessibility, security, operation, and passenger comfort issues. The results of the study support HART's mission to improve its overall service in providing enhanced passenger amenities and accessible bus stops per ADA guidelines.



New York Metropolitan Transit Administration

The New York MTA initiated a program to reconstruct the New York City Transit South Ferry Terminal station and the multi-station Fulton Street Transit Center as part of New York State's and New York City's plan to rebuild Lower Manhattan in response to the impacts of September 11, 2001. One of the key goals of the effort was to improve the accessibility of the stations for persons with disabilities in accordance with ADA. TOA staff performed all tasks associated with the design and construction reviews for ADA compliance through the project efforts concluding in 2007.

Benefits at a Glance

- Expert ADA Consulting providing clients with solutions to complex issues that occur with ADA compliance
- Full range of ADA resources for facility and services assessments, remediation, and problem resolution
- Design and construction review to ensure compliance with ADA technical requirements
- Technical and general ADA training offerings for all levels of organization functions
- Complaint resolution and mediation public outreach.
- Litigation assistance and ADA expert witness services





Tampa
1000 North Ashley Drive, Suite 100
Tampa, FL 33602-3719
Phone: (813) 224-8862

Orlando
1595 South Semoran Boulevard
Building 7, Suite 1540
Winter Park, FL 32792-5544
Phone: (407) 657-9210

Bartow
545 N. Broadway
Bartow, FL 33830-3919
Phone: (863) 533-8454

“Tindale-Oliver has given HART the confidence we need to know that our ADA Compliance Plan is proactive and vital in providing our patrons with the most accessible transit experience possible. TOA’s efforts to train HART staff on ADA requirements and our coordinated efforts to inventory and perform accessibility assessments of all 4400 bus stops in the HART service area has been phenomenal. TOA’s level of ADA expertise is unparalleled.”

*Mary Shavaliar
Chief of Planning and
Program Development
Hillsborough Area Regional
Transit Authority*



Contact

For additional information on TOA’s ADA Compliance Service, please contact:

Tampa Office

Don Kloehn, AI/PE
Senior Project Manager/Accessibility Specialist
(813) 224-8862 ■ dkloehn@tindaleoliver.com

Joel R. Rey, P.E., AICP
Director of Transit Services and Associate Principal
(813) 224-8862 ■ jrey@tindaleoliver.com